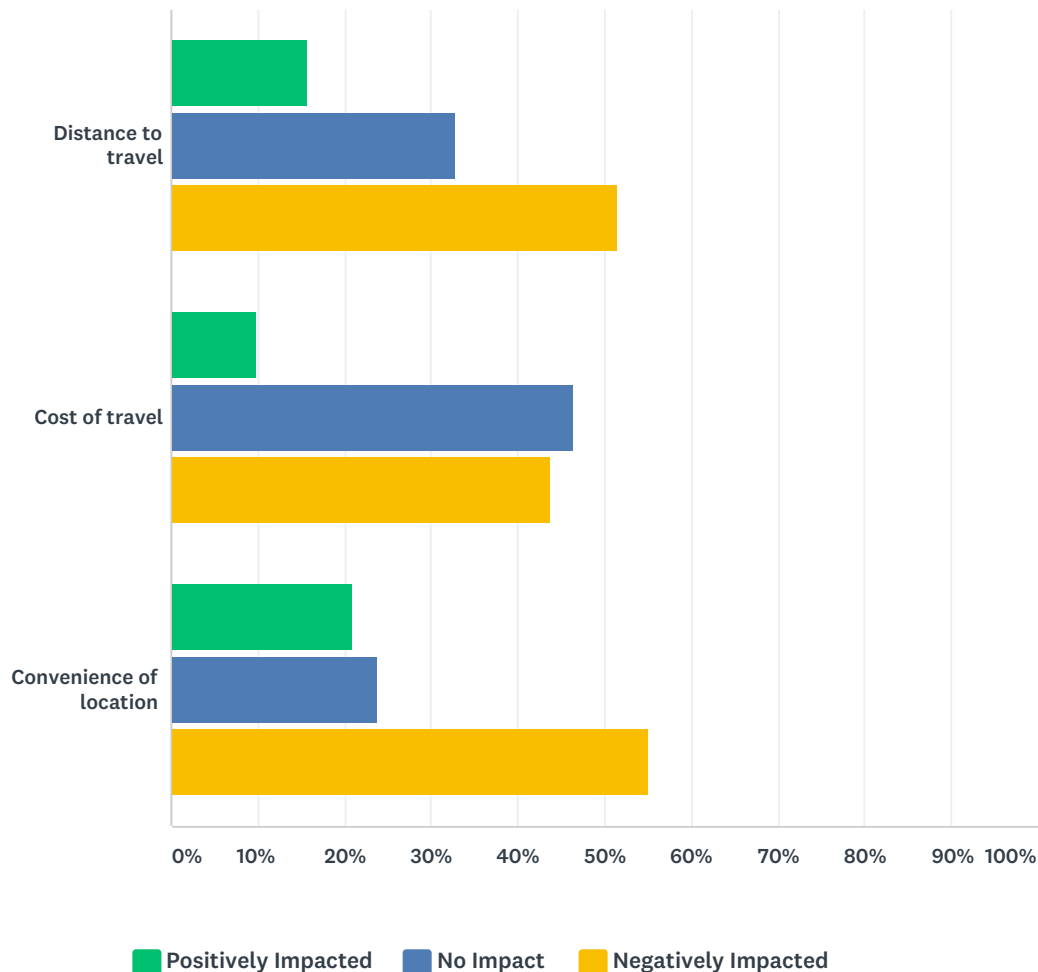


Q8 Thinking about the proposed new location for an integrated health and care Hub. Do you consider you will be impacted, if so please indicate how below.

Answered: 316 Skipped: 6



	POSITIVELY IMPACTED	NO IMPACT	NEGATIVELY IMPACTED	TOTAL
Distance to travel	15.72% 47	32.78% 98	51.51% 154	299
Cost of travel	9.85% 27	46.35% 127	43.80% 120	274
Convenience of location	20.98% 64	23.93% 73	55.08% 168	305

#	ARE THERE ANY OTHER IMPACTS WE NEED TO CONSIDER?	DATE
1	<span style="background-color: #28a745; color: white;">Access/Parking</span> <span style="background-color: #dc3545; color: white;">Congestion</span> Time to get there will be impacted by the traffic in that busy area. Pollution as I walk there will be much greater. If I drive I don't know if parking will be possible or expensive	4/16/2019 4:20 PM
2	<span style="background-color: #28a745; color: white;">Access/Parking</span> There will come a point where we wont be able to walk far and we find it onerous now walking to our present surgery	4/11/2019 4:25 PM
3	<span style="background-color: #28a745; color: white;">Access/Parking</span> Parking	4/11/2019 2:28 PM

4	<b>Access/Parking</b>	To walk from Bus Stop by Leisure Centre far for some	4/10/2019 11:08 AM
5	<b>Hub -neg</b>	We do not need all surgeries under one roof. Our surgery caters for all the needs, its convenient to and more personal towards everyone	4/8/2019 3:31 PM
6	<b>Access/Parking</b> <b>Location -neg</b>	This means I would have to either stay at home and look after myself as best I can or get a taxi to the new location . This location is very long distance away from my home and may be a hazard crossing several roads in the town centre to this new hub. The weather could be an issue if I need to walk to this new hub. I may not have enough money on me to consider travel to this new hub and then I have to get back home after treatment at this new hub!	4/8/2019 3:01 PM
7	<b>Access/Parking</b>	I permanently use a motorised wheelchair. There is no direct bus service from where I live to the hub, the local bus service from where i live to the town centre is infrequent and at best hourly with just one space allocated for a wheelchair, If this is already taken I cannot travel. Due to the size and type of wheelchair I cannot use taxi's I have no access to a adapted car and I have no-one to help me. At the moment I can get to my GP surgery using my wheelchair but if it moved to the hub the wheelchair has insufficient range to get me from my house to the hub and return.	4/7/2019 10:40 PM
8	<b>Access/Parking</b>	I permanently use a motorised wheelchair. There is no direct bus service from where I live to the hub, the local bus service from where i live to the town center is infrequent at best hourly and there is only one space allocated for a wheelchair. If this is already taken I cannot travel. Due to the size and type of wheelchair I cannot use Taxi's I have no access to a adapted car and I have no family therefore there is no-one who could offer to help me. At the moment I can get to my GP surgery using my wheelchair but if it moved to the hub the wheelchair has insufficient range to get me from my house to the hub and return.	4/7/2019 9:56 PM
9	<b>Access/Parking</b>	Free disabled car parking	4/7/2019 9:23 PM
10	<b>Access/Parking</b> <b>Congestion</b>	Traffic to and from the hub. Whether there is sufficient parking and a secure storage facility for prams if they are not allowed in the hub.	4/7/2019 8:46 PM
11	<b>Access/Parking</b> <b>Location -neg</b>	Instead of the proposed site could the old Magistrates Court area plus the current Ambulance Station be used? It is more central, more convenient if you travel by bus And less walking distance from the town centre bus stops which, I believe, would be the most used. If this is not possible have you considered the old library and youth social services building, which is now unoccupied and due for demolition.	4/7/2019 4:41 PM
12	<b>Access/Parking</b>	Time to travel: the last thing you want to do when you are feeling really unwell, is standing at a bus stop and wait for a bus.	4/6/2019 4:10 PM
13	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b>	The proposed location of the super hub is not central to the town, is not served by a bus close by. Where the stop is currently located it is a 3 minute walk for an able-bodied person and 10 - 15 minutes for a patient with mobility issues. I understand there will be no free parking by the proposed site either for staff or patients which is not acceptable. The road infrastructure around the site is not suitable for constant traffic coming and going. The proposed location leaves the south and west side of the town without a nearby doctor's surgery.	4/6/2019 2:40 PM
14	<b>Access/Parking</b>	What about parking impact on the centre of Dunstable if you do not provide enough parking spaces.	4/5/2019 4:20 PM
15	<b>Access/Parking</b> <b>Congestion</b>	Road access due to bus and supermarket and college traffic car parking	4/5/2019 3:52 PM
16	<b>Appointments</b> <b>Staffing</b>	Just that there are enough doctors and appropriate medical professionals to cope with the capacity of increased/new patients and that if there are more patients more appointment times are available	4/5/2019 12:13 PM
17	<b>Access/Parking</b>	Parking in Central Dunstable , congested and expensive. So having to pay to park to see your doctor is an expense older people and families don't need.	4/4/2019 4:09 PM
18	<b>Access/Parking</b> <b>Staffing</b>	Dependent on parking arrangements. How will people with disabilities access services. How long will it take to get interpreters if you are providing all that is attended/suggested will you have the resources available?	4/4/2019 3:03 PM

19	<b>Access/Parking</b> <b>Appointments</b> <b>Congestion</b> <b>Location -neg</b> <b>Staffing</b> Is there going to be plenty of parking for the hub that isn't shared with the rest of the amenities? Is parking going to cost Creating more traffic in the town during busy times Its further for the elderly to go that live near kirby road and west street. Will we able to see a dr rather than phone consultations Will you get the same care and service in a big place than people will expect.	4/3/2019 10:30 PM
20	<b>Congestion</b> <b>Location -neg</b> Further away from home and would need to cross the centre of Dunstable which is busy at the best of times!	4/3/2019 6:37 PM
21	<b>Access/Parking</b> Bus service needs to be regular from every location in Dunstable Car parking needs to be free for patients only	4/3/2019 3:25 PM
22	<b>Congestion</b> Already a congested area	4/3/2019 2:33 PM
23	<b>Access/Parking</b> It is crucial that adequate car-parking Is provided particularly because of there being a much wider range of services provided + therefore the need for ease of parking should be at a premium. Also it should be free	4/3/2019 2:18 PM
24	<b>Misc</b> Disagree	4/3/2019 1:47 PM
25	<b>Access/Parking</b> <b>Increased costs</b> Cost to travel to the council bus pass buses are unpredictable - you cannot rely on the buses to turn up	4/3/2019 12:55 PM
26	<b>Access/Parking</b> Poor bus service, none on Saturday	4/3/2019 11:42 AM
27	<b>Football Pitches</b> Why are you considering doing away with all weather pitches which keep people fit to replace it with a care hub?	4/3/2019 11:30 AM
28	<b>Access/Parking</b> <b>Location -neg</b> Please help me I am so worried about this. I am 79 years old and I walk to the doctors. If you move it away from me how will I get there. There is no bus service to take me from my road to the other side of town. I can't walk that far. I will not be able to have any doctors appointments. How will I get my repeat prescriptions?	4/2/2019 1:46 PM
29	<b>Access/Parking</b> <b>Location -neg</b> why build on green land, shouldnt take more of our open land for building. Also it would be quite a way from bus stops outside Asda for sick or elderly.	4/1/2019 11:37 PM
30	<b>Access/Parking</b> poor public transport	4/1/2019 2:01 PM
31	<b>Hub -neg</b> Having had experience of attending one of these establishments with a patient I escorted I do not want this type of environment for myself. I have had really good medical care from Kirby Rd + before for 55 years, and wish it to remain a caring and personal centre.	4/1/2019 1:47 PM
32	<b>Access/Parking</b> <b>Congestion</b> Overemphasis on new arrival patients requirements to the decrement of existing patients of 3 surgeries congestion on M1 will make it difficult to access the facility	4/1/2019 12:26 PM
33	<b>Access/Parking</b> <b>Congestion</b> Location proposed is in a busy area not easily reached at various times of the day	4/1/2019 12:06 PM
34	<b>Access/Parking</b> Parking. Many people will need to drive there but if parking is free the carpark will be filled with non-patients. A system must be put in place to allow only patients to use the car park, and the patients to park for free.	4/1/2019 11:36 AM
35	<b>Access/Parking</b> Free & adequate parking facilities for everybody	4/1/2019 11:18 AM
36	<b>Access/Parking</b> Need to be a very large car park for the hub	3/28/2019 4:50 PM
37	<b>Location -neg</b> This is much too far to walk if one is feeling unwell	3/28/2019 4:45 PM
38	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b> The proposed location is in a congested traffic area of Dunstable worsened by M1 problems Bus services from SW quadrant are inadequate and the size of site is inadequate for access and/or parking	3/28/2019 4:41 PM
39	<b>Access/Parking</b> There needs to be a good bus service which stops outside the new centre for everyone in this part of town	3/28/2019 4:38 PM

40	<b>Access/Parking</b> <b>Appointments</b> <b>Location -neg</b>	I do agree that minor surgery and procedures outside the hospital would be beneficial to most patients However, 1. Patients with mobility difficulties who cannot manage bus journeys, and the lack of parking at the L&D would find it easier to travel to a facility with parking. 2. I do not believe that having all the surgeries in one building would be beneficial to patients- continuity of treatment would inevitably be lost. 3. I think that a Clinic facilities alone outside the hospital is an excellent idea; travelling to the Arndale Centre for Dermatology, Blood Tests etc is not acceptable for patients living in Dunstable. 4. I am firmly against building on a green field site; has the Dunstable Library site not been considered along with other brown field sites?	3/28/2019 4:34 PM
41	<b>Access/Parking</b> <b>Congestion</b>	Dunstable is 'grid locked' already. Have you considered parking/costs, convenience of disabled people? The congestion in Dunstable is horrendous as it is, this would make it worse!	3/28/2019 4:07 PM
42	<b>Access/Parking</b>	Parking/Cost of car parking.	3/28/2019 3:39 PM
43	<b>Access/Parking</b> <b>Congestion</b>	The main high street - it's solid most days - how do the elderly, infirm, disabled and those with young children going to get across town	3/28/2019 2:39 PM
44	<b>Access/Parking</b> <b>Hub -neg</b>	Further to travel from the village. Bigger is not necessarily better. Atmosphere becomes less friendly. A smaller practice seems to be more caring where GPs can know their patients better than in a much larger environment. With the planned growth in housing to the north of Dunstable and Houghton Regis, the new hub would be taken up with the new residents. I feel the current GP practices should remain and maybe included in any new care facilities.	3/27/2019 4:55 PM
45	<b>Misc</b>	Our ability to visit will become increasingly impacted by gathering infirmity!	3/26/2019 10:20 PM
46	<b>Building design</b>	Will each GP practice and other health providers at the hub have their own waiting rooms? If not I will feel negatively impacted by being in a waiting area of considerable size - to cater for the large number of patients - and I may not feel comfortable with this arrangement.	3/26/2019 6:37 PM
47	<b>Access/Parking</b> <b>Building design</b>	The patient groups for the various services proposed to be co-located have differing conditions which will present in various ways. Depending on waiting arrangements at the new Hub, I may feel reluctant to attend because I may not wish to mix with others, therefore this is a negative impact. The availability of car parking spaces may be a negative impact. If payment for car parking is introduced, this will be another negative impact.	3/26/2019 6:19 PM
48	<b>Access/Parking</b>	Ensuing there is sufficient parking so that it doesn't effect nearby streets	3/25/2019 2:35 PM
49	<b>Access/Parking</b>	Sufficient parking spaces	3/24/2019 4:38 PM
50	<b>Misc</b>	N/A	3/24/2019 10:20 AM
51	<b>Building design</b>	Loosing of an open site for exercise and sport when brownfill sites should be investigated.mi do not agree with using open space when others would be a good use of existing used land.	3/23/2019 8:48 PM
52	<b>Access/Parking</b>	I marked the convenience of location as a negative but that is because there are no details yet regarding car parking (size and cost concerns), no details of bus route changes that would be necessary to call at or near the new hub. The nearest stop is by ASDA which is quite a long walk for the elderly or disabled and it only goes in one direction, so you may have to go via Luton from certain parts of Dunstable.	3/22/2019 8:30 PM
53	<b>Access/Parking</b>	As we age we will need to rely on public transport to get to the surgery. Bus service from Brierley Close to town is very poor currently so meeting appointment times will be a problem. Fuel costs will increase in the short term and sufficient FREE parking will need to be provided.	3/22/2019 4:11 PM
54	<b>Hub -neg</b>	If lots of other social services operate from a Doctors surgery the purpose of it being a surgery will be diminished and it will become a division of a social services hub and patient care will suffer.	3/22/2019 12:57 PM
55	<b>Access/Parking</b> <b>Congestion</b> <b>Hub -neg</b>	Given the traffic in Dunstable especially in the area where new build is to be situated, it will take longer time and in some cases you may even miss your appointment where traffic is concerned. At the moment at the surgery we get an welcoming greeting and an individual service. 9/10 times we see the GP/ nurse we have asked to see. I certainly would not like to be coming into the centre of Dunstable during winter nights, as unsafe and the elderly would be vulnerable too.	3/22/2019 12:49 PM

56	<b>Access/Parking</b> <b>Location -neg</b>	I will have to travel through the town crossing several major roads and junctions.	3/21/2019 4:56 PM
57	<b>Access/Parking</b>	free car park would be good to have as same as at kirby road surgery.	3/21/2019 12:01 PM
58	<b>Congestion</b>	Impact of increased local car traffic through town centre and Queensway, Court Drive and Kingsway	3/20/2019 3:38 PM
59	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b>	Impacts of time needed to get to and from Hub; and of stress caused by traffic and parking issues in over-loaded town centre roads (see Rates)	3/20/2019 3:22 PM
60	<b>Appointments</b>	I don't go to the GP very often but have generally found it easy to get an appointment. I am now concerned that by offering more it will be harder to get an appointment when needed.	3/19/2019 5:30 PM
61	<b>Access/Parking</b>	We have been used to free parking - who would own the car parking?	3/19/2019 3:49 PM
62	<b>Access/Parking</b> <b>Congestion</b>	1) Parking 2) It will take longer to reach the hub. Traffic can be heavy through Town.	3/19/2019 10:38 AM
63	<b>Access/Parking</b>	Sufficient parking	3/18/2019 3:31 PM
64	<b>Access/Parking</b>	Will there be enough parking and will it be free.	3/17/2019 3:56 PM
65	<b>Access/Parking</b>	Parking at Kirby Road Surgery is free, although there are limited spaces. I would not be happy to have to pay to park, either as a patient or an employee. Many staff work part time and do not earn much more than the minimum wage. If they had to pay to park it could impact on there decision whether to possibly seek new employment.	3/17/2019 11:59 AM
66	<b>Access/Parking</b> <b>Congestion</b>	The council is actively discouraging travel through the town centre yet the hub will be the far side of the town centre. Also the car parking facilities in the area of the proposed building are regularly used by travellers to set up illegal camps. None of the measures designed to stop this have made any difference.	3/15/2019 10:34 PM
67	<b>Access/Parking</b> <b>Congestion</b>	1.We have a Health Centre in the town already so why are we looking at taking local surgeries into the town centre as well. 2. I thought we were supposed to be taking traffic away from the town centre. 3.The area for the proposed site can be a very busy area for traffic 4. The car park opposite the police station would perhaps be a better location. Plenty of parking available and helps to regenerate that end of town.	3/15/2019 9:23 PM
68	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b>	Location is not viable. I used to visit the theatre but rarely do so due to the excessive time taken to travel in and out of the Area. With little street parking , all cars now park in the ASDA car park so I no longer shop there as it takes longer to leave the car park than it does to shop.	3/15/2019 3:11 PM
69	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b>	It is difficult to comprehend that anyone would consider that this is a suitable location. The area is gridlocked and the Leisure Centre is not yet even open which will increase traffic. There are huge delays already in accessing the area and it will not cope with any further development. As a resident of SW Dunstable I have no choice but to travel by car to do shopping etc. yet the Town Centre is prioritised for residents - it is not my fault as a resident that there is nothing in SW and that I have to cross by car. The same looks as though it is being planned for the Surgery - please rethink the location.	3/15/2019 3:07 PM
70	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b>	This is a totally untenable location. The area is already totally gridlocked even while the Leisure Centre is closed. The roads cannot cope with existing traffic. All cars have been forced in to the ASDA car park by Residents Only parking having been introduced in North Dunstable. Access would be impossible. The area cannot cope with existing traffic. I have stopped shopping in the Area as I cannot exit the car park without considerable delay and stress. The stated policy is that the Town Centre is for pedestrians but most patients will not be able to access the new facility on foot. The narrowing of the roads in the Town Centre has made Dunstable a laughing stock and to now and try and put extra facilities in the same area is ridiculous. The residents of SW Dunstable have to cross the town centre to other quadrants through no fault of their own as everything is built over there, yet we are chastised for having to use our cars to get there.	3/15/2019 3:00 PM
71	<b>Access/Parking</b> <b>Appointments</b> <b>Location -neg</b>	Free parking is available where the GP is now. This needs to be available at the Hub and not full of people shopping/ going to the Leisure Centre etc. With the new houses being built in the area the Hub must have enough facilities to meet this additional population. We can already wait around 3 weeks for an appointment with a chosen GP. This needs to be significantly reduced with this new proposal, not increased, and patients must be able to see a specific GP.	3/14/2019 9:54 PM



72	<b>Access/Parking</b> <b>Location -neg</b>	I will not be able to get to the new premises. I have no means of travelling to the proposed location. I will therefore be very negatively affected and may not get to see a GP - so add proposed services are irrelevant	3/14/2019 12:27 PM
73	<b>Access/Parking</b>	Stop widening paths, making roads narrower & making access more difficult	3/14/2019 11:30 AM
74	<b>Access/Parking</b>	PARKING	3/13/2019 10:47 PM
75	<b>Congestion</b>	Travelling time will increase for anyone needing to use a car to attend the new location due to the volume of traffic in the town centre.	3/13/2019 10:20 PM
76	<b>Appointments</b> <b>Hub -neg</b> <b>Staffing</b>	I simply do not believe that this will make it any easier to see a GP, the town surgeries are already overwhelmed and oversubscribed, and I don't see how shoving three of them together will really deliver any improvement to patient care. I think you have laudable aims of integrating services, but the cynic in me says this will be a money saving exercise and what's best for patients will be far down the agenda compared to cost saving.	3/13/2019 9:55 PM
77	<b>Access/Parking</b>	Accessibility - Kirby Road Surgery is in a small street packed with parking cars, so this can only be improved Parking - Enough FREE parking for patients	3/13/2019 9:01 PM
78	<b>Access/Parking</b>	Parking will need to be a serious consideration if it is free it will be abused by people not attending the centre. Should it be pay and display this would make it an additional cost for patients. If parking is to be managed by some sort of permit or authorized ticket system this would take up staff time to manage.	3/13/2019 8:50 PM
79	<b>Access/Parking</b>	Cost of parking	3/13/2019 8:31 PM
80	<b>Access/Parking</b>	Enough parking space	3/13/2019 8:15 PM
81	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b>	Parking and infrastructure of traffic into location. Currently only one way in if travelling by car and having to pay to park when car parking is currently free at the surgery I go to. Also if you are very poorly you and you need to attend the hub the last thing you want to be doing is looking to park and pay for your car.	3/13/2019 7:55 PM
82	<b>Access/Parking</b>	Cost of parking will be an issue for most patients as no free parking in area.	3/13/2019 7:50 PM
83	<b>Access/Parking</b>	Easy access to a bus service	3/13/2019 10:25 AM
84	<b>Misc</b>		3/12/2019 1:07 PM
85	<b>Access/Parking</b> <b>Location -neg</b>	The basic problem is that you're moving the surgeries to a location that's equally inconvenient for most patients. Many people who would have walked to their local surgery will now need to use alternative transport. For many patients in work, it's highly unlikely that travel by bus will be viable (due to the need to get to the appointment and back to work quickly). As a result, car journeys to the surgery will increase and a consequent provision will need to be made for parking. Failure to make adequate parking provision will mean that a doctor's appointment will take a substantially longer chunk of time out of a working patient's day, and might put greater pressure on evening or weekend appointments - or, indeed, even dissuade patients from making appointments at all. Parking should NOT be seen as a potential revenue source and should be free of charge. Patients should not be put at a financial disadvantage as a result of this move. I would urge that you undertake a full mode-of-transport study.	3/12/2019 12:55 PM
86	<b>Access/Parking</b>	Hopefully there would be enough provision for parking	3/11/2019 8:53 PM
87	<b>Access/Parking</b>	200 extra cars an hour (16 health care professionals 5 min appointment's ) on the shared road way (pedestrians and cars). Also the carpark at the back of go bowling is already part full of cars, and that without the new leisure centre opening. It's a 5 min walk from the bus stops not easy if you have mobility issues. how will the car parking be policed so the drs car park is kept for just patients especially if it is free it will be used by leisure centre users and shoppers. access out of the shared road way is on to 2 busy roads sitting in a queue often happens. at certain times of the day 9 am and end of college times it very busy in the surrounding roads At weekends and evening go bowling and grove theatre fill the parking spaces.	3/11/2019 5:28 PM
88	<b>Access/Parking</b>	Car parking How big will the car park be and will there be a charge?	3/11/2019 4:40 PM
89	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b>	For patients with limited mobility, limited access to a vehicle and limited time to get across the terrible traffic of our town centre, you are proposing a location which will certainly have a terribly negative impact. The cost of travel and the cost of parking when you get there, are also negative issues. You will leave one whole side of Dunstable without easy access to a GP.	3/11/2019 4:03 PM

90	<b>Access/Parking</b> To accommodate the patients and staff of 3+ surgeries the car parking available would need to be free and plentiful For those without a car available - the cost of taxis from this area would be prohibitive Buses are very few and far between and are unsuitable for people with mobility problems Friends who attend kirby road and priory gardens are appalled at the distance of the possible hub.	3/11/2019 3:26 PM
91	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b> Extra time needed to get to and from Hub, including through traffic delays, and stress from traffic and parking issues due to location of Hub on a site with inadequate and congested road access.	3/10/2019 10:14 PM
92	<b>Access/Parking</b> <b>Congestion</b> When we choose a doctors surgery we choose one near our home. This creates less traffic on the roads & ease of getting there for many elderly people. This latest idea of a new central surgery right out of the way in Dunstable to me is not a good idea. We will now have to use our car & struggle through traffic & hope we get plenty of parking spaces. To pop to the doctors during ones working day will not be possible. The extra time this will take could mean employees are losing pay for their appointment times. I know this has happened in other areas and it has been a total mess & has never worked properly. If we choose not to move to this new surgery, what's the chance of getting in to a closer one. As previously said, we choose a doctor near our homes. Today with virtually no home visits by doctors, patients very often go to the surgery feeling very poorly & not able to drive. The thought of having to get a taxi or find a friend to take you is so unnecessary. I hope this new idea never happens.	3/10/2019 5:49 PM
93	<b>Access/Parking</b> The inadequacy/bias of this "consultation" and the "consultation" map. Parking provision. Loss of contact with GPs that we have known for years. Distance to proposed "hub". Waiting times for appointments with so many patients.	3/10/2019 5:35 PM
94	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b> Location is ridiculous. With new leisure centre to be opened soon along with traffic from Asda, Grove theatre, college etc. I can foresee unnecessary car journeys adding to the bad traffic situation in Dunstable. I was forced to choose a surgery close to my home when I moved 2 years ago. Now Im being forced to have to allow extra time to get to and from the surgery & not sure what parking is going to be like. This location is far too far for elderly carless people to get to. Totally inconsiderate.	3/10/2019 5:35 PM
95	<b>Access/Parking</b> Road congestion with one way in and one way out at peak times. Is there a possibility to have an additional exit and entrance going towards woodside industrial estate maybe and then the main exit and entrance on court drive. Also, make it free parking for patients, perhaps with anpr cameras and you enter your registration at the reception desk.	3/10/2019 3:58 PM
96	<b>Access/Parking</b> There is a lack of parking in the area. This could impact negatively on some people.	3/10/2019 12:10 PM
97	<b>Access/Parking</b> much more parking and especially disabled parking required	3/10/2019 11:56 AM
98	<b>Access/Parking</b> Cost of car parking - at present free car parking at surgery	3/10/2019 12:42 AM
99	<b>Access/Parking</b> Will there be sufficient parking spaces for the much larger number of patients arriving at the same time?	3/9/2019 4:47 PM
100	<b>Access/Parking</b> There needs to be sufficient free parking - paying for parking could be a barrier for some people. Cycling would need very secure places to lock up the bike where people could be confident that the bike(s) would not be stolen while in the doctors. Access needs to be on flat ground - not a steep hill or ramp. Kirby Road surgery is all on one level which is a huge benefit to those with pushchairs, small children or who have mobility issues.	3/8/2019 7:27 PM
101	<b>Congestion</b> Traffic congestion around that area is bad at present so building a new centre there will make traffic congestion worse!	3/7/2019 7:02 PM
102	<b>Misc</b> We have a brilliant surgery at Kirby Rd so well managed caring staff & nurses with excellent doctors. This is a service which could never be bettered.	3/7/2019 5:46 PM
103	<b>Access/Parking</b> The bus service from South West Dunstable into the town centre is rubbish unless you want to go via St Albans or Markyate! If you drive to the new location you would have to pay parking costs as well! You may have no other option than using a taxi - so expensive extra costs!	3/7/2019 3:46 PM

104	<b>Access/Parking</b> <b>Congestion</b>	You need to consider that I don't want my doctors surgery to move full stop. I want you to consider that I believe that the surgeries should remain in their current addresses in order to best serve those that are local residents. You need to consider those that are less mobile than I. I do not want to have to go through the centre of town to get to a surgery whereby I will more than likely have to pay to park, probably not see my own Dr. & have to wait even longer than present to get an appointment. I would like to see a major overall of my current surgery (incl. the building) It really needs to be brought kicking & screaming onto the 21st century, as do the other surgeries in the vicinity. They should all be offering things such as blood tests rather than having to go to the L&D, CT scanning & other none emergency treatments as per your proposal. The council has/is built/building homes and blighting the town already - making stupid decisions re the roads (the centre of Dunstable now being a complete joke. They are ruining the town without considering the infrastructure & the quality of life of those that live here. New surgeries for all these new residents should be built in these new estates not create a monolithic surgery that will cause more traffic, more pollution, more waiting times, less likely hood that you will see your own registered GP, more stress for the elderly & vulnerable of this district.	3/7/2019 2:59 PM
105	<b>Access/Parking</b>	Finding a free car parking location	3/6/2019 9:10 PM
106	<b>Access/Parking</b>	Making sure there is enough free car parking spaces. As doctors times can overrun dramatically. I certainly do not want a parking fine	3/6/2019 8:56 PM
107	<b>Access/Parking</b>	Not sure if a bus service will run near to the care hub, or how parking will be. But in another 3 years I may not be able to drive. It could mean two taxis for a single visit, and a means of being able to telephone for one. I could possibly walk one way at present, in 3 years??. It is a more central venue than previously proposed a few years ago. There are already parking problems in present surgery situation.	3/6/2019 6:21 PM
108	<b>Access/Parking</b>	The parking at Kirby Road surgery was very limited but free. Can you assure plenty of free car parking spaces in this much larger integrated hub? Will I be able to access the Kirby Road doctors or be pushed onto whoever is free?	3/6/2019 1:03 PM
109	<b>Access/Parking</b>	Cost will Be a huge factor as well. Because of the parking charges in town to try and use a town car park. Also as the same sight is where a lot of youths hang out and where the traveler community like to set up camp. Personal safety by being hidden round the back and so far away from any thoroughfares	3/6/2019 9:58 AM
110	<b>Access/Parking</b> <b>Location + pos</b>	Parking for those who can't walk. I think the location is great for people using public transport.	3/5/2019 10:23 PM
111	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b>	This is an impossible location. The recent narrowing of roads in the town centre, the building of road humps and the increase in residents only parking schemes in North Dunstable, have made it all but impossible for residents living in the SW Quadrant to cross the Town Centre. Given that it is clearly stated that pedestrians are to have priority in the Town Centre, why on earth are the residents of SW Dunstable expected to battle their way over to the proposed site. I have stopped shopping in ASDA and in the Town Centre given the gridlock that is always around the Supermarket, the theatre etc. The road system there does not cope now and will not cope when the Leisure Centre is open and if this proposed building goes ahead. I am in favour of the project, but the location needs to be reconsidered. Could we not have something in SW Dunstable for a change? If not, definitely no where near the disaster which is the roads and car parks around ASDA/the theatre etc.	3/5/2019 6:59 PM
112	<b>Access/Parking</b>	Disabled access and FREE very short term parking for carers to collect prescriptions	3/5/2019 4:39 PM
113	<b>Congestion</b>	Bigger doesn't necessary means better. The surgery we are currently in is small and we know the doctors, nurses and the staff and they know us, which in the hub would be very, very difficult to achieve. The personal touch and observation which these people have will be washed up since we going to be just a number on someone computer. And lastly but not least you should strongly consider the environment cost this urbanisation will inevitably cause. Now even if I'm not well I could walk to the surgery in the new hub this will be impossible. There is enough traffic already in the town centre as it is adding extra is unreasonable.	3/5/2019 3:02 PM
114	<b>Access/Parking</b> <b>Appointments</b> <b>Congestion</b> <b>Staffing</b>	Traffic issues around hub location; difficulty accessing hub for local patients who walk to surgery; opinion of GP's who will be relocated; removal of 'local' surgery; regular access to own GP; ratio of patients per GP (current level too high); existing surgeries overloaded. A new hub as 'addition to' existing surgeries with increased services would reduce current overload, improve patient care and reduce load on hospitals. Streamline basic routine procedures currently undertaken by GP's, eg approving interim repeat prescription issues.	3/5/2019 2:14 PM



115	<b>Access/Parking</b> You need to consider the rip off parking. Qudrant operate scam with a private company. Check Dangerous Dunstable Facebook page. You can pay for a car number that they know does not exist so an elderly person who makes a slight mistake with the car number is going to pay £70 plus SCAM. They know you have entered a number the ANPR knows is not in the car park sell you the ticket then hit you for a £70 plus fine. Not really a fine but they make it look like that. Tens of thousands have been scammed from people in Dunstable already. Plus mixing everyone in the same place will be a disaster. I expect you will not listen to reason so I will go the the hospital for treatment as they have emergency GP. This is going to be a total mess just like the roads and bus lanes were.	3/5/2019 1:54 PM
116	<b>Access/Parking</b> <b>Congestion</b> Parking currently is free at Kirby road GP or off road parking, this would not be the case in the Dunstable Town centre. Bus service not frequent enough from my part of town, therefore this is will make people drive and have to Pay and display. Traffic congestion is already bad around the Grove theatre and Adsa in the day time, this will really impack Dunstable town when they are already trying to make it car free, and the leisure center is not open yet which will make it even more traffic congested.	3/5/2019 11:48 AM
117	<b>Access/Parking</b> Parking, will there be free parking as at present or will we have to pay to attend the surgery? Any parking charges will have a negative effect. Cannot use local buses as they only run infrequently and would not necessarily tie up with appointment times.	3/5/2019 10:17 AM
118	<b>Access/Parking</b> <b>Congestion</b> <b>Location -neg</b> The principle of the health hub is OK but the location is wrong. In our case we live two miles from Kirby Road surgery, we don't have a bus service, we don't have a footpath, we don't have street lights, and the road is very busy with fast moving traffic so the only practical way to get anywhere is by car. It takes five minutes to get to Kirby Road surgery and we can do that without getting in any traffic jams and, therefore, without adding to the congestion and pollution in Dunstable town centre. Contrast that with travelling to the proposed site, we will get to the back of the traffic queue in West Street in about five minutes, we will then crawl down West Street which can easily take another five minutes or more just to get to the town centre, it will then take another five minutes to get through the traffic in High Street/Queensway/Court Drive. All this time we will be adding to the congestion and pollution in the town centre, the very thing that the 'powers that be' are trying to reduce! Then consider that our experience will be multiplied many times over because Kirby Road surgery (and probably West Street surgery) has a large catchment area on the western side of Dunstable and once they are gone there will be no surgery's on western side of the town centre. Thus everyone on the west side of Dunstable will be forced to travel through the town centre causing more congestion and pollution for those who live, work and shop there. I seem to recall that at one time there was a proposal to build a health centre at the bottom of Brewers Hill road, that site has gone but, looking at Google Earth there appears to be a site near the Council Offices (where the old gas works was) or, what about land at, what was, Brewers Hill school? Somewhere like that would be better than the proposed site.	3/4/2019 11:18 AM
119	<b>Access/Parking</b> Parking provision needs to be taken into account, as provision at Kirby Road is very insufficient. At least in the town centre there are more parking options, though most would mean paying.	3/4/2019 10:46 AM
120	<b>Access/Parking</b> Parking. If you're elderly, or infirm you cannot walk even a short distance	3/3/2019 5:23 PM
121	<b>Hub -neg</b> Large-scale sites deter people, loss of local community feel. Too crowded and busy which is not helpful for gp services. Other out reach services could be based together	3/3/2019 4:36 PM
122	<b>Access/Parking</b> You can't charge people to park to visit their doctor! You simply can't and I'm assuming being centre of town you will have to pay to park. Just like you'll probably have to pay to park to use the leisure facilities or the library. Not everyone can walk into town and bus prices are stupid! The idea is great in theory.	3/3/2019 1:33 PM
123	<b>Access/Parking</b> <b>Congestion</b> Parking, which should be free. A good frequent bus service. The local residents, will it mean more traffic and parking on their roads. The impact of extra traffic on the area in general	3/3/2019 11:06 AM
124	<b>Access/Parking</b> Time consuming Now surgery is close to school and nursery where my kids are	3/3/2019 12:33 AM

125	<b>Appointments</b> <b>Staffing</b>	The current wait time for doctors appointments is usually about four weeks unless booking an emergency. Which the doctors tend to only give medication to help get you through until you can get a normal appointment. Also the hours available even with the one late night and one Saturday does not make the doctors surgery widely available to those who work. Quite often I have to take an appointment because it could be seven or eight week wait for a time that suits. This means I loose pay quite frequently especially when certain staff refuse to prescribe medication and I am only able to receive it from one doctor. With combining with two other surgeries and having new patients I am very concerned that it will take even longer to get an appointment and be treated for things in a timely manner or get appointment with the doctor who will prescribe medication I require. Will there be more staff? Longer hours to accommodate for everyone, including those who work the traditional 9-5? Will we be able to choose the doctor we require?	3/2/2019 7:23 PM
126	<b>Access/Parking</b> <b>Congestion</b>	Yes. The letter sent out says the main reason for doing this is because 12,500 new homes will be built, housing 32,500 people. Based on the Dunstable and Houghton Regis Profiles, 1040 homes were built in the 4 years between 2011-15. At that rate, it will take 40 years to build 12,500. To put these numbers in perspective, the population of Dunstable and Houghton Regis is currently less than 60,000 yet you're saying it will increase by 50% in 5 years. The BCCG letter also states all of these new homes will be built to the north of Dunstable and northeast of Houghton Regis, in other words the area along the new Northern Link Road between the M1 junction 11a and A5. If this is the case, surely it would be better to build a health centre and other facilities where all the new houses are going to be. There was a proposed Heath Centre in north Dunstable 10 years ago. After a new housing estate was built on the site of AC Delco, the Heath Hub was to be in the corner of Brewers Hill Road and High Street North. That was shelved after the Credit Crunch started in October 2008. In my opinion, each ward in Dunstable would benefit with a GP surgery rather than a big centralised hub. The traffic and parking is going to be a nightmare. This hub idea has nothing to do with helping the people of Dunstable and everything to do with reducing the number of GPs, their surgeries and money spent on the range of good Doctors we have.	3/2/2019 6:05 PM
127	<b>Access/Parking</b>	Will the parking be free? If so how will it be secured so it is only for patients and not for people planning to visit the town centre? If it's not free how much will it be, I would be extremely disappointed if it were not free, however parking is currently an issue at Kirby Road.	3/2/2019 4:59 PM
128	<b>Hub -neg</b>	How will you cater for a larger population if the UK is already struggling to obtain GPs? Is this in addition to the present go surgeries? As usual, East Dunstable is not catered for in particular, everything is that side of town. Will this close further GP surgeries in Dunstable?	3/2/2019 1:52 PM
129	<b>Access/Parking</b> <b>Congestion</b>	Where that proposed location is it will cause more traffic and be make if more difficult to park Has a multi story car park been part of the plans ? Would there be more than one access route?	3/2/2019 12:39 PM
130	<b>Access/Parking</b> <b>Congestion</b>	Traffic and parking With a hub this size, how will you manage infection control?	3/2/2019 12:15 PM
131	<b>Access/Parking</b> <b>Congestion</b>	This hub will be in one of the busiest areas of the town, where there is already significant traffic congestion and very limited parking. You need to take into consideration the impact in terms of traffic and parking for those business in the immediate vicinity e.g. The Grove Theatre, the carpark gets extremely busy, when shows are on. The bowling alley - this is pay and display already and then there is Central Bedfordshire college, not to mention the local surrounding homes/residents	3/2/2019 12:10 PM
132	<b>Appointments</b>	Opening hours ?At present West Street Surgery have very limited hours and you can only book an appointment by telephoning between 8 and 8.30 am -which is ridiculous.	3/2/2019 11:14 AM
133	<b>Access/Parking</b>	Parking facilities need to be free for people attending the facilities and for staff. As the catchment area will be large many who now walk will be unable to. There also needs to be a bus stop close to the amenities. The 'Dog Kennel Walk' needs to be made safe for those approaching from that direction.	3/2/2019 10:55 AM
134	<b>Access/Parking</b>	I recently moved to Kirby road surgery so it was in walking distance. This new surgery will mean driving and I am assuming very limited parking so will cost me money to park in an over priced Dunstable car park There will be a significant loss in personal care for elderly patients in seeing a regular doctor for ongoing medical conditions Overall not happy with the proposal	3/2/2019 8:21 AM
135	<b>Increased costs</b>	For patients that live off high street south and that side of town the new site is hardly central by taxi this will cost approx 9 pounds per Appt.	3/1/2019 9:43 PM

136	<b>Access/Parking</b>	The number of free available parking spaces	3/1/2019 9:42 PM
137	<b>Access/Parking</b>	Lack of parking at new site. Distance to travel. Pollution surrounding proposed new site being next to the A5. Mentally unwell patients around children and older people. Damage to environment due to travel and building works. Loss of community support from local gp's . Patients being unable to get there . Basically a bad idea for everyone involved and affected. Where is the money coming from for this when we already have fantastic local surgeries? Increased costs for transport for patients that walk/ride bikes to local go's	3/1/2019 7:05 PM
138	<b>Congestion</b>	What about all the extra traffic in and around the ambulance station and Asda.	3/1/2019 5:44 PM
139	<b>Congestion</b>	Traffic will be terrible.	3/1/2019 3:47 PM
140	<b>Access/Parking</b> <b>Appointments</b>	The hub would be further away from my home address and would involve a longer car journey. When feeling ill it would be a daunting prospect to have to get nearer into the centre of Dunstable in order to attend the GP. As an older person, I anticipate that my health requirements will grow as I age. Would having a bigger building with more services available make it any easier to get an appointment to see a GP. Some health requirements need to be dealt with at the local hospital where specialists are available and not in a general GP surgery.	3/1/2019 3:30 PM
141	<b>Access/Parking</b>	Enough parking for patients as well as doctors.	3/1/2019 2:44 PM
142	<b>Appointments</b> <b>Staffing</b>	Maybe having to deal with new personnel less familiar with one's particular condition or needs.	3/1/2019 12:19 PM
143	<b>Congestion</b>	Its already very difficult to get across the main high street in any vehicle, there are constant queues in West Street going out towards Luton or down towards the North End of Town. And the High Street since you restricted the traffic lanes! Our friends and those we don't even know constantly complain about how 'awful' Dunstable is and how mad we must be to live there!! Still we are impacted by problems on the M1 and vehicles coming off at Junction 9 Surely more vehicles will be used not less! Causing more green house gas effect issues, queues, distress both mentally and physically. Already have to wait to see our gp for two weeks plus, we need more surgeries, not less, we need them to be more accessible, not less. Better placed around the Town, not in one big LUMP. You talk about providing more services, helping those with mental health and disabilities and joined up working Ive worked for Social Care and Borough Council for over 18 years, there has never been joined up working between Social Care and the Health Service, I am really sorry to say it but there will never be - of course there should be - but it never worked, and just by putting them in the same building - I can't see it working now. More people need more services, they also need more infrastructure - keep these surgeries BUT still build this new 'hub' - give people more not less. My daughters both have families here in Dunstable, to try to see a doctor now, is not easy and we cannot see how this 'removal of existing services' can actually help, support and care for anyone - especially the vulnerable, the elderly and the disabled.	3/1/2019 11:38 AM
144	<b>Access/Parking</b>	Adequate and controlled parking to ensure patients can arrive on time. Combining services and bringing them to one hub is a great idea. However, the need for car parking will increase immensely.	3/1/2019 11:36 AM
145	<b>Access/Parking</b> <b>Congestion</b>	The traffic congestion getting through Dunstable at peak times for appointments. Will there be adequate parking for the volume of patients etc	3/1/2019 11:04 AM
146	<b>Access/Parking</b>	Plenty of parking for staff as well as patients	3/1/2019 10:12 AM
147	<b>Access/Parking</b>	suitable parking for patients	3/1/2019 9:33 AM
148	<b>Access/Parking</b>	Will parking be adequate and free?	3/1/2019 8:56 AM
149	<b>Access/Parking</b> <b>Congestion</b>	Traffic will be even worse than now, due to the close proximity to the town center. Parking will be a major inconvenience	3/1/2019 8:29 AM
150	<b>Hub -neg</b> <b>Staffing</b>	The loss of patient doctor relationships. Seeing the same doctor is important if you have long term health conditions as they understand you as an individual and can look at your care holistically. Larger hubs will disburse these relationships and the community feel of the doctors will be lost.	3/1/2019 8:20 AM
151	<b>Access/Parking</b> <b>Congestion</b>	cost of travel, traffic problems and parking	3/1/2019 8:03 AM
152	<b>Appointments</b> <b>Staffing</b>	Inspect of impersonal service, the GPs are already difficult enough to get a continuation with. This will be impossible	3/1/2019 8:02 AM

153	<b>Access/Parking</b> <b>Congestion</b> Central Beds Council yet again have not considered the stress and anxiety in older patients whom used their own GP in over 40 years new hub will cause Waste of time proposing such a building Need build surgeries where we build new housing , not some super centre for rich or famous, without affect it has on vulnerable, those mental health or autism in new building. New hub will be complete waste time & money - no transportation or car parking taking into account. New centre about open that going cause more traffic chaos in the area where hub would got CBC just forget whole project.	3/1/2019 6:35 AM
154	<b>Access/Parking</b> Enough places to park	3/1/2019 4:24 AM
155	<b>Access/Parking</b> <b>Congestion</b> Dunstable is already bad with traffic & living at the west side of Dunstable, it is going to be a nightmare every time you need to go to the doctors. And what is parking going to be like, will the parking spaces reflect the amount of patients!! Or is it going to be another charge?	2/28/2019 9:23 PM
156	<b>Access/Parking</b> <b>Appointments</b> <b>Congestion</b> <b>Location -neg</b> When you are locating all these other surgeries under one roof, think of the implications with traffic congestion and parking. Where it going to be located, behind the bowling centre we are going to have a leisure centre, library, CIB, also college and Asda not very far away and all the traffic with be coming into this area with only one way to travel. This is madness. I am disabled so only able to travel by car from north Dunstable so will have to factor in a longer time to get to this new surgery. I understand that putting all these additional services under one roof would and could be beneficial to us but just think of all the other negatives with this scheme. I feel a more personal touch is better for the patient. Will we be able to see our own doctor, are we all to be in the same waiting room before our appointment. I do not see how with all these services from the one building for all the surgeries mentioned that the car parking will not become a big issue for the patients/carers, and all the staff working at the hub.	2/28/2019 4:54 PM
157	<b>Congestion</b> The road leading to the area can sometimes become extremely congested and if we continue to use this area then the infrastructure of access to the facilities needs to be considered. With the leisure centre and library etc not open currently the roads are relatively quiet. Once open there will be a considerable amount of traffic at rush hour and school times which may effect patients getting to the proposed medical hub.	2/28/2019 3:59 PM
158	<b>Congestion</b> Increase of traffic will be a negative impact on the town if people need to travel further to the Hub	2/28/2019 3:54 PM
159	<b>Access/Parking</b> Pedestrian lights to cross Queensway, drivers are not always patient with slow walkers under the present system, and there may be potential danger.	2/28/2019 1:46 PM
160	<b>Congestion</b> The amount of traffic in dunstable rush hours and when the motorway has problems which is often also court drive is jammed . Kirby road is near where we live it's partly why we moved where we did.	2/28/2019 1:00 PM
161	<b>Access/Parking</b> Parking is vital. I live in Studham which has virtually no public transport	2/28/2019 12:56 PM
162	<b>Access/Parking</b> The proposed site is in an area of significant retail and leisure activity and will cause most patients to need to travel further when compared with the existing surgeries. Given the anticipated growth in numbers of elderly patients increased car usage must be expected. It is essential that ample car parking is provided and that use of this parking is restricted to patients/carers etc only and cannot be used by people wanting to use the nearby leisure facilities. It would be a great benefit to patients if there is an on site pharmacy. This will eliminate the need for patients having to travel again to collect prescriptions and for new or changed medications to be available immediately. I appreciate that this may not please Boots but the health care hub is intended, first and foremost, to benefit patients.	2/28/2019 12:04 PM
163	<b>Hub +Pos</b> Whilst the proposed site is further to travel than i do currently and therefore the convenience of the location is not as good i do still feel that it will be a benefit to myself and my family.	2/28/2019 11:56 AM
164	<b>Access/Parking</b> Plenty of parking for staff and patients	2/28/2019 9:44 AM
165	<b>Congestion</b> you would be removing our local doctors surgery away from where we live which is one of the reasons we moved to where we are as things were local. the bus service from the langdale road estate is poor. The traffic through dunstable in the rush hours and court drive is at a standstill. When the motorway has problems the last place you want to try and do is get through the centre of dunstable.	2/28/2019 9:04 AM
166	<b>Access/Parking</b> court drive is jam packed in the rush hour , when the motorway has issues dunstable and court drive are jam packed parking would need to be for the health hub only with no charge. travelling to the new hub would take longer than going to kirby road.	2/28/2019 8:58 AM

167	Access/Parking	Car parking	2/27/2019 10:03 PM
168	Access/Parking	Increased costs benefits It's too far to travel and will cost me money I am on sick	2/27/2019 8:40 PM
169	Access/Parking	Adequate FREE parking must be provided. A new bus stop should be created on the busway adjacent to the new health centre for those who don't/can't drive.	2/27/2019 8:20 PM
170	Congestion	TRAFFIC!!!	2/27/2019 7:13 PM
171	Access/Parking	where is everyone going to park?	2/27/2019 6:44 PM
172	Access/Parking	Congestion Location -neg Central hub sounds good but not substantiated by reality or experience. The location is not where the end user requires the service to be, that is required to be local and convenient. The proposed location is not ideal for reason of: 1) location and access - poor local buses services / poor and unsafe car parking facilities in relationship to the proposed site, known area for criminal activity and travellers illegal campsite. 2) travel logistics, no one wants to go into Dunstable town due to poor road systems, congestion, lack of free parking, lack of safe crossing places. 3) safety - located in a hidden corner of Dunstable bordered by Dog Kennel Walk, Central Bedfordshire College and Go Bowling, not ideal locations for the old or sick to be sent, either day or particularly at night time. 4) services proposed - not convinced the new facility under NHS management would create any betterment for any proposed services.	2/27/2019 5:37 PM
173	Appointments	I registered with Kirby road surgery after carefully considering all the surgeries in the town & chose them because of the friendly & helpful atmosphere that the staff have created. I am concerned that all that will change if the surgery closes & is swallowed up by a much larger practice. I have nothing against having a new hub housing all the proposed new services but do not want to sacrifice my GP practice.	2/27/2019 5:22 PM
174	Access/Parking	Free parking at the new site ?	2/27/2019 5:22 PM
175	Access/Parking	Parking charges and the lack of car parking as most people will have to use a car. Buses are near enough non existent in SW Dunstable	2/27/2019 4:25 PM
176	Access/Parking	The current bus service to/from south west Dunstable to the town centre (proposed medical hub) is very poor; one bus every hour. This will need to be addressed as many of the older generation live in this area. For evening surgeries the current bus service would be none existent.	2/27/2019 4:01 PM
177	Access/Parking	sufficient parking which should be free	2/27/2019 3:53 PM
178	Access/Parking	Possible service to help eldest people get to and from the new job might be considered	2/27/2019 3:38 PM
179	Access/Parking	Length of time it will take to travel across town to get to an appointment. I collect my elderly disabled mother to take her to Kirby Road but would have to allow a lot longer to take her to the new hub. Presumably there will be parking on site or else that will be a further negative impact.	2/27/2019 3:24 PM
180	Access/Parking	car parking	2/27/2019 3:20 PM
181	Access/Parking	If a patient cannot walk very well. Not everyone has a car I think they would think twice about going to the doctors at all.	2/27/2019 3:12 PM
182	Appointments	When needed I've always been able to make an urgent appointment, within 90 minutes or so, at Kirby Rd. I don't believe such good service will be offered by the proposed "hub". A two week wait for routine appointments is ok but not for genuinely urgent requirements & the Kirby Rd receptionists are excellent at assessing & prioritising patients requests for these.	2/27/2019 3:03 PM
183	Access/Parking	Parking	2/27/2019 2:57 PM
184	Access/Parking	I believe that adequate and free parking should be made available so that the additional travel time isn't made more inconvenient by having to search for parking or pay for it.	2/27/2019 2:47 PM
185	Access/Parking	It is difficult to get a doctors appointment at Kirby Road Surgery. I have ticked neither agree or disagree to a few survey questions because we simply do not know whether this idea will be better or worse. Regarding the proposed site, I think this will be a very bad idea. It is often gridlocked around the Asda/ Leisure centre area, I personally avoid the area unless I really have to go there. Having spent years of swimming lessons at the Leisure centre, I know what a headache it is more often than not to get out at Kingsway and through the High Street. I'm guessing we'll also have to pay to park? So, a new hub might be a good idea but definitely not behind the Go Bowling! I think you will make more people go to the A&E department.	2/27/2019 2:08 PM



186	<b>Congestion</b> <b>Location -neg</b> This is a poor location. Our surgery is currently on the Western edge of the town. This moves its location to the centre. Getting from the West to the centre of the town is a nightmare given the poor circulation of traffic through the centre. If such a hub is to be built it should NOT be in the centre of town.	2/27/2019 1:39 PM
187	<b>Misc</b> The cost of the exercise.	2/27/2019 1:33 PM
188	<b>Access/Parking</b> One of the things that may negatively impact at the new location will be parking. I live in an area near the town centre off High Street South and people travel and park their cars there all day to avoid the parking charges in the town centre. With the new location, if parking is free then it is likely to be impacted even further with non-users parking and if the charges are high then It will be seen as a cost for using the N.H.S services. I already as a Cancer sufferer have a parking concession at the L & D because of the number of visits. If the age is to increase, the likelihood is that this group will be making more visits to the GP services and will be paying increased parking costs, as if they are cheap it will encourage the parking fee avoiders travelling into town to use this car park. Maybe you need to look at this to avoid being seen as charging for NHS Services because of parking costs. This would be seen like hospital parking as a Tax on the sick.	2/27/2019 11:54 AM
189	<b>Access/Parking</b> My main issue is that I am sure that if you have a car park you will charge for parking . This would be totally wrong in my opinion. I live right next to Kirby road surgery and the car parks are definitely inadequate and people park dangerously on the double yellow lines, however it's very convenient for me to attend. The parking available for the new hub must be free for visitors as sometimes you have to wait for ages for your appointment and it's not fair to charge people for that.	2/15/2019 9:21 AM
190	<b>Access/Parking</b> I would like you to confirm that we would NOT have to pay for car parking to visit the GP!! Dunstable is famous for it's car parking charges and this would be outrageous if we had to pay to visit the doctor .. especially as they are never on time and you are always late going in for your appointment. I also would like to know what the plan is for any overflow car parking ... how many spaces would there be and would there be enough for patients, staff and then if you are running clubs and other services I foresee there not being enough spaces. At the moment I can drive to a road near the doctors and walk in. Or I drive to my dad's house and leave the car there and walk to the doctors. Where would you park nearby here ... if the car park is full there is no nearby roads or places to leave the car. On behalf of my 80 year old father you are moving his doctor from a 10 minute walk away to the other side of town - what are the provisions or plans for people that are too old to drive and/or walk that far? How would you prevent people that are NOT going to the doctors getting into the car park and using it to go to the Grove theatre or the Go bowling??	2/13/2019 5:56 PM