

Hydrotherapy services for MSK Patients

Engagement Plan

What's the story?

- *Current provider of service, Bedford Hospital NHS Trust, temporarily closed the Hydrotherapy pool in November 2018.*
- *Patients were offered alternative land based exercises, whilst discussions took place between BHT and BCCG about next steps .*
- *An options appraisal has taken place, with several options for future provision of hydrotherapy for MSK patients now for further discussion.*

What do we want to achieve?

- *Full engagement with affected patients to understand their view and perspective*
- *Need to fully explore options available moving forward and ensure we understand the impact of each of these*
- *Need to understand the perspective of the physiotherapists*
- *The engagement process should provide enough additional information and feedback from patients and staff to enable BCCG and BHT to be able to make an informed decision about how to deliver the service for the future.*

Who are we talking to?

- *Patients affected by the current temporary closure.*
- *Voluntary support groups for the medical conditions of those affected*
- *Physiotherapists*
- *Stakeholders – Healthwatch, local Councillors, Health and Wellbeing Board, OSC, MPs etc*

Key Message

- *Bedfordshire Clinical Commissioning Group are working in partnership with Bedford Hospital NHS Trust to engage with affected patients, staff and voluntary/support groups on options for the future provision of hydrotherapy services for MSK patients.*

What approach will we take?

- *Questionnaire for all patients who have accessed the Hydrotherapy pool in the past 2 years. Six week opportunity for questionnaire to be returned.*
- *Affected patients will be offered the opportunity to attend a focus group to discuss the various options moving forward and how each option may affect them.*
- *Physiotherapists will also be offered the opportunity to attend a focus group where a discussion can take place between them about a way forward.*
- *Voluntary and support groups will be offered face to face meetings to discuss the options that have emerged from the options appraisal.*
- *Other groups (not funded by the NHS) also use the pool, these groups will also be offered the opportunity to feed in their views.*

How will we assure the plan?

- *Patient and Public Engagement Committee*
- *Overview and Scrutiny*
- *Governing Body*

Engagement Timetable

Date	Forum
2 July 2019	BCCG Patient and Public Engagement Forum
8 July 2019	Bedford Borough OSC
18 July 2019	BCCG Governing Body
22 July 2019	Central Bedfordshire OSC
22 July 2019	Start of 6 weeks engagement period
22 July – 18 August 2019	Period for questionnaires and individual meetings
19 August – 30 August 2019	Focus group period
30 August 2019	Engagement period ends
2 September 19	Analysis, report writing and consideration phase begins
19 September	Report presented to BCCG Governing Body

Next steps

- *The engagement approach will be discussed at the next PPEC meeting, followed by the Overview and Scrutiny Committee and the BCCG Governing Body.*
- *Any feedback will be taken on board and then the questionnaire will be developed in conjunction with BHT.*
- *Meeting dates will be arranged for the focus groups and a stakeholder letter will be sent to the voluntary/support groups offering the opportunity of face-to-face meetings.*